

Your journey with Tropicana Resort & Spa Alibaug

Your health is our priority.
Updated precautionary measures.
Enhanced health and safety procedures
Use of the highest quality of hygiene products.



1 Pre-Arrival

- All employees have been thoroughly trained with health & safety measures.
- Mask wearing is mandatory for all employees.
- Thermal body temperature checks of the employees.

2 Arrival

- Download and use of Aarogya Setu App is a must.
- Recording of the guest travel history
- Guests body temperatures will be checked.
- Hand sanitisers will be provided at the entrance.
- Face Masks available for all the guests.
- Key cards are sanitised.



3 Guest Room

- Stringent room cleaning standards and disinfection procedures.
- Advanced thermal disinfection process for the linens.
- Ozone sanitisation technology is used to clean the rooms.



4 Restaurant

- Guests body temperature check and the use of hand sanitiser is mandatory.
- Revised social distancing seating arrangements.
- Higher touchpoint areas, menus, and other equipment are disinfected regularly and after every guest use.
- Digital menus available via QR code.



5 Service

- Contactless greeting with a Namaste.
- The service staff wearing gloves and masks at all times.
- Contactless Room service for food and beverages.
- Digital and Cashless Payment options available.
- Staff to maintain social distancing.



6 Kitchen

- The kitchen staff has been retrained on the food preparation and the sanitisation procedures.
- The kitchen and service staff must sanitise their hands between tasks.
- Higher touchpoint areas are disinfected regularly.
- Frequent sanitisation of the equipment.



8 Common Public Area

- Higher touchpoint areas are disinfected regularly and after every guest use.
- Social distancing observed at all times.

9 Meeting & Conferences

- Guests body temperatures will be checked.
- Hand sanitisers will be provided at the entrance.
- Higher touchpoint areas are disinfected regularly.
- Revised social distancing seating arrangements.



7 Gym & Pool

- Reduced maximum guest capacity.
- Higher touchpoint areas, equipment and sun loungers are disinfected regularly and after every guest use.
- Advanced thermal disinfection process for the towels.
- Social distancing observed at all times.

10 Our Partners

- Tour operators, driver and all the vendors to strictly comply with the hygiene and safety protocols.