

EVOLVE BACK

CANCELLATION POLICY

At Evolve Back Resorts, we understand that plans can change unexpectedly, and have designed our cancellation policy with your interests in mind. You can cancel your booking any time before check-in & We will issue you a credit voucher for the amount paid, allowing you to plan your next stay with us at your convenience.

CREDIT VOUCHER TERMS:

- Cancellations received 14 days prior to check-in - A credit voucher will be issued with unlimited validity & you can redeem it for stays anytime in the future.
- Cancellations received within 14 days of check-in - A credit voucher will be issued with certain blackout dates where the voucher cannot be redeemed. Please reach out to our reservations team for more information about our blackout dates.

CHECK-IN DOCUMENTATION

- **INDIAN NATIONALS:** As per Govt. regulations, Indian nationals are required to provide a proof of identity in original for the Primary Guest in each room such as PAN card/ Driving License/ Voter's ID/Aadhar Card/ Passport at the time of check-in.
- **NON-INDIAN NATIONALS:** All foreign nationals are required to produce their original Passports along with a copy of their Visa, and those working in India, their Residential Permits as well, at the time of check-in.