

## Pet Friendly Policy

Welcome to our **Pet Friendly Hotel**. By pet, we mean your lovable dog. Sorry, no cats, birds, or exotics. For the health, safety, and enjoyment of all of our guests, staff, and pet and their owners the following Pet Policy has been established:

1. The Orchid Hotels are a pet friendly hotel and pets are allowed only in rooms and lawns.
- 2. There would be Pet Fee charges of ₹2000 + taxes per dog, which will appear as a separate charge on your room receipt. This is for stay only.**
3. Prior Reservation is compulsory and during check-in, the guest must declare/register each Dog by providing full information and signature required on a Pet Policy and Agreement and the Guest is responsible to strictly abide by all policies.
4. There is a cleaning fee of ₹2000+ taxes, determined solely by management, for a room left in an unsatisfactory/soiled condition.
5. Pets not allowed inside the Restaurants, Pool area and Spa area, and any Area as informed to the guests at any time.
6. Maximum 1 pet allowed per room.
7. Pet must be fully toilet trained People friendly and appropriately restrained by guest. They should also be parasite and disease free (i.e. ticks, fleas, Parvo, etc.) and vaccinated as per law.
8. Pets must not be left unattended and leashed if other guests are present or if they object. If guest requires a pet supplies, they should contact the Guest relations with advance notice. Based supplies may be provided at additional charges.
9. Guests are responsible for cleaning up after their pet on hotel property and in the neighbourhood and will dispose of the waste in the proper manner. This will be followed very strictly by the owner and the hotel.
10. Any disturbances such as barking must be curtailed to ensure other guests are not inconvenienced. If the pet is uncontrollable and other guests complain then the hotel may ask the owner of a solution to satisfy other guests.
11. Guests must contact the housekeeping department to arrange for a convenient time for servicing their room and restrain their pet if needed.
12. Guests are responsible for all property damages and/or personal injuries resulting from their pet and suitable charges will be levied as per the management of the hotel and cost of treatment will be borne by the owners. The hotel reserves the right to charge guest's account commensurate to the cost of such damages.
13. Pet Owners, Handlers of the pet agree to indemnify and hold harmless the hotel, its owners and its operators and other guests from all liability and damage suffered as a result of the guest's.
14. The Hotel is not responsible and legally indemnified for any illness, fall, bites, food poisoning or any harm or injury or death that may come to the pet due to any reason whatsoever. The hotel doesn't have any medical facilities on site for pets.