

# U.P. HOTELS LTD.

Registered Office & Operations Head Quarters  
1101, Surya Kiran Building, 19, Kasturba Gandhi Marg, New Delhi-110001  
Phone No. : 011-23722596-8, 011-41510325-6 • Fax : 011-23312990  
Email : clarkssuryakiran@yahoo.co.in • Web : www.hotelclarks.com  
CIN No. : L55101DL1961PLC 017307 • PAN No. : AADCS1783J



**CLARKS  
GROUP OF  
HOTELS**

January 10, 2019

The General Manager  
BSE Ltd.  
25<sup>th</sup> Floor, Phiroze Jeejeebhoy Towers  
Dalal Street  
MUMBAI-400 001.

**Company Code No. 509960**


Dear Sir,

Pursuant to Regulation 13(3) of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, the details of complaints received and their status during the period from 1<sup>st</sup> October, 2018 to 31<sup>st</sup> December, 2018 are as hereunder:

|                                                                                           |     |
|-------------------------------------------------------------------------------------------|-----|
| Complaint pending at the beginning of Quarter starting from 1 <sup>st</sup> October, 2018 | NIL |
| Complaints received during the quarter                                                    | NIL |
| Complaints disposed of during the quarter                                                 | NIL |
| Complaints remaining unresolved at the end of the quarter 31 <sup>st</sup> December, 2018 | NIL |

Submitting for your record.

Thanking you,  
**For U. P. Hotels Limited**

  
**Prakash Prusty**  
Company Secretary