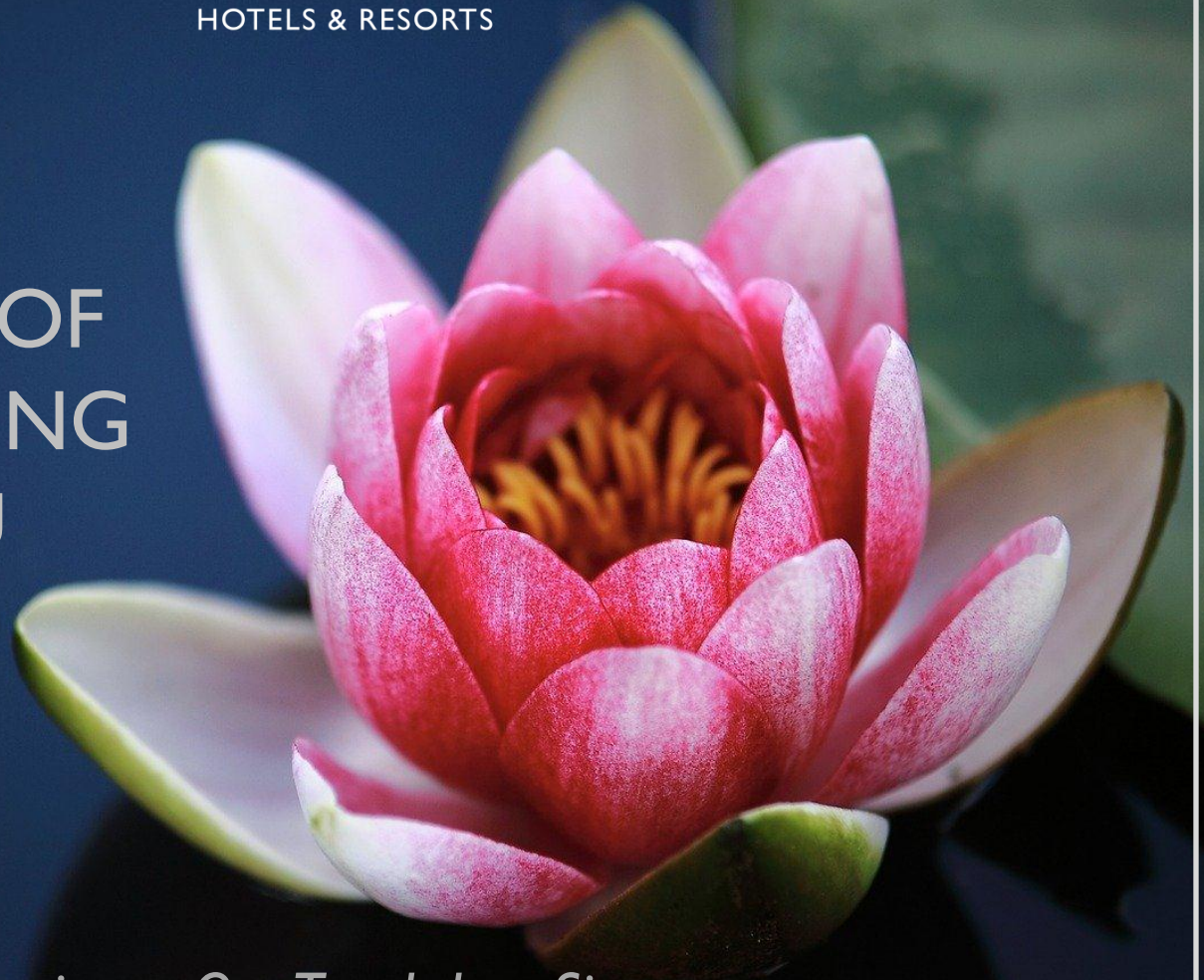




THINKING OF
YOU & CARING
FOR YOU



*Experience Our Touch less Signature
Sarovar Hospitality*

Dear Guest,

Challenges humble us and allow life to Unite. As the situation around COVID-19 continues to evolve, we are busy doing everything we can to ensure your safety during your stays with us.

Your Safety

The safety and security of our guests and our associates remains our highest priority. We have always taken pride in maintaining the highest standards of cleanliness and hygiene. We have now taken additional measures developed by global and local public health authorities to make our hygiene protocols even more rigorous:

- Our hotel teams are receiving ongoing briefings and are following enhanced operating protocols.
- We have increased the frequency of cleaning our public areas (including lobbies, elevators, door handles, public bathrooms, etc.) and we continue the use of hospital-grade disinfectant.
- We continue to adjust food and beverage service in accordance with current food safety recommendations.
- We have increased the deployment of antibacterial hand sanitizers.
- We are making sure your dining experience will be thoughtfully curated keeping in mind limited gatherings in restaurants.
- We are taking temperature readings of all guests and our team members at all entrances to the hotel.

At Sarovar, we believe it is in these challenging times that the power of collective effort wins. Our associates are ready to welcome you with the Signature Sarovar hospitality you've come to expect. We wish you and yours safety, strength and good health.

A handwritten signature in black ink, appearing to read "Anil Madhok".

Anil Madhok
Executive Chairman

We, at Sarovar, are Thinking of You & Caring for You! Introducing The Ultimate Measure ,Your Travel Safety Experience Our Touch less Signature Sarovar Hospitality



ARRIVAL -
Thermal Scanning
at entry gate,
wearing a mask is
mandatory. Self
park option with
designated slots for
cars.





Sanitizing
Vehicles -
Deeply
sanitize all
vehicles post
each journey.

Guest Rooms-

Deep cleaning and sanitization of room carried out after every departure. Staff to wear all safety gear while servicing.



Handling of Public Area- All public areas frequently sanitized. Sanitizers and masks are made available at all points in public areas.



Laundry- Delivery of guest laundry will be at the door step, outside the room. Fresh linen from the laundry will be covered and directly taken to the floor trolley.



Contactless Dining -
No water service
from jug or glass
bottle on tables.
In-room Dining -
Clearance from
outside room.



Banquet

- Maximum Guest per hall 50% of capacity.
- WHO approved cleaning and sanitizing agents from our Hygiene Partners for cleaning and disinfecting function areas after each event.
- Seating Plan social distancing norms



Thank You!